

Michigan Talent Connect (MiTC) Frequently Asked Questions (FAQ)

Background

What is the purpose of the Michigan Training Connect (MiTC) website?

MiTC serves as the State of Michigan's federally required eligible training provider list (ETPL). MiTC provides the general public with useful and accurate information about education and training programs available throughout the state. In addition, MiTC serves as a virtual marketplace between individuals with Work Innovation Opportunity Act (WIOA) individual training accounts (ITAs) and training providers, aiding in the search for in-demand training opportunities.

Who uses the MiTC website?

Individuals being served by the local Michigan Works! Agencies via the State of Michigan's One-Stop system will access the MiTC website to research available training program options when seeking training that is funded by an Individual Training Account (ITA). Programs listed on MiTC may also be incorporated into [Pathfinder](#) and [Going Pro](#) websites.

Training Programs

What types of training programs are eligible for placement on Michigan Training Connect?

Training programs resulting in credentials, certificates or degrees that are in demand by employers should be submitted to the MiTC website.

How often are training program information updated?

Training program information is required to be updated between July 1 and July 30 of each year. Providers may update information at any time, although some fields will require updates by MiTC staff once a year.

General

I was referred to Michigan Works, why didn't I receive training funds?

Michigan Works! agencies have established processes for eligibility and funding. The selection of a training provider is jointly made by both the career planner and participant, considering the likelihood of long-term employment at completion of the training. Approval of an ITA-eligible training provider on the MiTC does not guarantee that students will select the training program or that the MWAs will make referrals. Each local Workforce Development Board has established an approval process that reflects an appropriate balance between accountability for training

funds with effective customer service. The MWA service center staff may inform and facilitate career decisions, but ultimately, the decision rests with the individual participant.

Each local Workforce Development Board shall establish a range of amounts and/or a maximum dollar amount available for an ITA and establish a mechanism to allow for payment of training dollars to the approved training provider in a timely manner.

Help

Is there a help desk to contact if there is a problem search for a training program?

Yes, for assistance call Michigan Works! at 800-285-WORKS (9675) or contact us at MiTC@michigan.gov.